

COVID-19 vaccination guide

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About

This user guide describes the steps for registration and booking of a COVID-19 vaccination in Taiwan using the website <https://1922.gov.tw>. This guide is for **English speakers who haven't received a first dose yet**. Visit www.covid-taichung.com for more information and assistance.

Register vaccination willingness

In this section we explain how to register yourself as “willing to get vaccinated”. You need a **National Health Insurance (NHI) card** and it takes about 10 minutes.



Before you begin

1. Once you get to page 2 of this process you will have 10 minutes to complete your registration so have everything ready before you begin.

2. Translation services don't work on all the pages or for some buttons and some reported that the software or plugin stopped or restarted the process. It can help to have a Chinese speaker present.

Step-by-step guide: Online

Required: National Health Insurance card and valid ID (ARC/APRC/ID), local phone number.
Or valid ID (passport, entry permit) and local phone number.

1. Browse to 1922.gov.tw
2. In the blue box for registration, click the button [Register] 登記 (1) to go to page 2.

COVID-19 公費疫苗預約登記

【重要通知】每期“意願登記”截止後，請注意該期符合預約接種之資格，並注意1922發送之簡訊通知，若因故未收到簡訊通知也可於預約接種入口處確認該期可預約接種之資格自行預約接種登記。

【重要通知】如民眾對本平台之接種紀錄或個人資料欲釐清，請洽原接種單位或所轄縣市之衛生局洽詢。

意願登記

本期意願登記截止時間：8/2 12:00前
第9類-高風險疾病者、罕見疾病及重大傷病患，
以及民國92年(含)以前出生者。
請輸入所持健保卡卡號，以及健保卡所載之身分證號/統一證號。
無健保卡者，可輸入入出境許可證號/護照號碼。

登入方式：
身分證號/統一證號
+ 健保卡號

1 登記 查詢

預約接種

第04期：7/19 12:00前完成登記願意接種AZ，
受基隆/宜蘭颱風影響暫停接種者、第03期已收過簡訊未預約者、
民國72年12月31日(含)以前出生者。
開放預約及取消期間為 7/27(二) 10:00 - 7/29(四) 12:00

登入方式：
健保卡+註冊密碼
健保APP+OTP認證碼
身分證號/統一證號+健保卡

預約

(!) If you get a timeout when the site is busy, refresh the page (F5 key) to try again.

1. On the next page there are 3 options depending on your situation
2. If you **have a valid NHI card and ID (1)**
 - a. Your ARC/APRC/ID number (身分證號)
(!) If you have a new ARC/APRC number (BXXXXXXXX), use the number on your NHI card which may still be in the old format (BCXXXXXXXX).
 - b. Your NHI number (健保卡卡號)
3. If you **have no Taiwanese NHI card or ID (無健保卡號)**
 - a. Residents from **China, Hong Kong, Macao (2)** (陸港澳人士/無戶籍國民): Your Entry/Exit Permit number (出入許可證字號)
 - b. **Other foreigners (3)** (外國人): Your passport number (護照號碼)
4. Copy the confirmation code (4) (圖形驗證碼) on the right.
5. Click to continue (5) (執行身分認證).

身分驗證

with NHI card 身分證號+健保卡號

*身分證號 請輸入身分證號/統一證號最長10位

*健保卡卡號 ? 1 請輸入 1~4 5~8 9~12

no NHI card

*無健保卡號 2 陸港澳人士/無戶籍國民 ?
請輸入入出境許可證號

3 外國人
請輸入護照號碼

*圖形驗證碼 4 請輸入圖形驗證碼 ←

5 執行身分認證

• 無健保卡者，請依身分別輸入證號資料，辦理意願登記。
 • 無統一證號者，陸港澳人士/無戶籍國民可線上申請；其他外來人口可至移民署各地服務站申請

1. On the next page, check the info and add/update your phone (1) in numbers only.
2. Then select your county and district (2) (example shown: Taichung / West District)
3. Select preferred vaccine type (3) (example shown: AZ and Moderna)
4. Accept terms and conditions (4), then click to continue (5)

important fields on page 3

手機號碼 Phone number	1	09XXXXXXXX
*選擇接種區域 County, District	2	<div style="border: 1px solid gray; padding: 5px; text-align: center;"> 臺中市 Taichung </div> <div style="border: 1px solid gray; padding: 5px; text-align: center;"> 西區 West District </div>
疫苗種類 Type of vaccine	3	AZ,莫德納 Astra Zeneca, Moderna
	4	<input checked="" type="checkbox"/> 我已閱讀並同意 隱私權公告 Terms and conditions
	5	執行身分認證 Continue

1. The next page confirms your date and time of registration and shows a registration ID. We recommend taking a screenshot or writing down the date, time, and number.
2. Congratulations! Now you can close the website.

登記完成時間：2021/07/13 12:09:59

提醒您!此處僅完成施打意願及疫苗種類登記，後續疫苗"預約接種"登記時間，待由指揮中心另行公布。

登記序號

000 [REDACTED]

("登記序號"並非後續疫苗"預約接種"之順序。)

接種區域

臺中市 西區

疫苗種類

A7 普德納

(!) Now please wait until 1922 opens the next round for booking vaccinations. Then you can continue with [section 2 of our user guide to book your vaccination appointment.](#)

Verify your registration

1. Browse to 1922.gov.tw
2. In the blue box for registration, click the button [Inquire] 登記 (1).

(!) If you get a timeout when the site is busy, refresh the page (F5 key) to try again.

3. On the next page, type your ARC/APRC/ID/Passport/Entry permit number (身分證號) (1)

(!) If you have a new ARC/APRC number (AXXXXXXXXX), use the number on your NHI card which may still be in the old format (ABXXXXXXXX).

4. Enter the last 3 digits of your Taiwanese birth year (0XX, on your NHI card) OR the last 3 digits of your phone number (民國出生年或手機號碼後三碼) (2)

(!) [This webpage](#) compares Western (19XX) to Taiwanese birth years (0XX).

5. Copy the confirmation code (3) (圖形驗證碼) on the right.
6. Click to continue (4) (執行身分認證).

The screenshot shows the '身分驗證' (Identity Verification) page on the COVID-19 vaccination platform. The page title is '身分驗證' and the subtitle is '簡化認證、驗證碼'. The form contains the following fields:

- 身分證號: 1 AB12345678
- 民國出生年或手機號碼後三碼: 2 063
- 圖形驗證碼: 3 7dekee

A red arrow points to the '圖形驗證碼' field. Below the form is a button labeled '4 執行身分認證'.

7. An overview of your registration will be shown

The screenshot shows the '接種意願結果' (Vaccination Intention Result) page on the COVID-19 vaccination platform. The page title is '接種意願結果' and the subtitle is '登記完成時間: 2021/07/13 12:09:59'. The page contains the following information:

- 提醒您!此處僅完成施打意願及疫苗種類登記,後續疫苗"預約接種"登記時間,待由指揮中心另行公布。
- 登記序號: 000 [REDACTED]
- (“登記序號”並非後續疫苗“預約接種”之順序。)
- 身分證號: BC [REDACTED]
- 姓名: ○○○
- 手機號碼: **** [REDACTED]
- 此手機號碼為後續可接收符合預約接種名單時發送簡訊通知之號碼,請務必確認輸入正確,以免因誤植未能收到簡訊。
- 接種區域: 臺中市 西區
- 疫苗種類: AZ,莫德納
- 備註:

Book your appointment

In this section we explain how to book your vaccination appointment. There are different online and offline methods that we explain with screenshots and videos. You need a **National Health Insurance (NHI) card and a valid ID** and it takes 10~20 minutes.

(!) After registration you may receive this text message from 1922 that you can continue your booking. But you don't have to wait for the text as CDC now splits their rollout into rounds for different groups of people depending on availability of vaccines and response from the public. Check our website for the latest info.



Before you begin

1. We show [+300 health centers and clinics in Taichung on our covid map](#) to help you select and navigate to a location close to you. Clicking a map marker reveals details in English such as opening hours and phone numbers.
2. **Online:** Once you get to the second webpage of this process you will have a time limit to complete your booking so have everything ready before you begin.
3. **Online:** Translation services don't work on all the pages or for some buttons and some reported that the software or plugin stopped or restarted the process. It can help to have a Chinese speaker present.
4. **Onsite:** We've added a video and screenshots with English directions. But you may need help from a Chinese speaker to select from a Chinese list of health centers, clinics, and hospitals and to select the date and time.

Step-by-step guide: Online

Required: National Health Insurance card + valid ID (ARC, APRC ..)

Below are detailed instructions on how to **book your appointment online in the easiest way with only your ID and NHI card**. Other methods requiring an e-card reader or the health insurance app (only Chinese) are not explained.

on a mobile device

1. Browse to <https://1922.gov.tw/vab>
2. In the brown box, click the button [Use this method] (用此方式預約) (1)



(!) If you get a timeout when the site is busy, refresh the page (F5 key) to try again.

1. Type your ARC/APRC number (2) (身分證號) and NHI number (3) (健保卡卡號).
(!) If you have a new ARC/APRC number (**AXXXXXXXXX**), you should use the number on your NHI card which may still be in the old format (**ABXXXXXXXX**).
2. Type the confirmation code (4) (圖形驗證碼) that you see in the box.
3. Click to continue (5) (執行身分認證).

(!) In the next steps you will select a location for your vaccination. Check [our covid map for Taichung](#) to find health centers and clinics that are close to you. Click a pin on our map to see details such as Chinese name, English name, opening hours.

4. Now you can select your vaccination location.
 - a. Select the county/city and district you are in [選擇接種區域]

- b. Select your vaccination location [選擇施打地點]
- c. The button [please select] (請選擇) will lead you to a list of healthcare centers, clinics, and hospitals that are within the selected district.
 - i. Click the light-blue button [select] (選擇) on the right of your preferred vaccination location and vaccine type.

COVID-19 公費疫苗預約平台
https://1922.gov.tw/vab

COVID-19 公費疫苗預約平台
連線剩餘時間 09:53

請輸入09開頭號碼，共10碼

此手機號碼務必輸入正確，以利後續施打站聯繫及簡易查詢預約接種結果之用。

*選擇接種區域

屏東縣

枋寮鄉

*選擇施打地點

請選擇施打地點

#	地點	疫苗種類	操作
1	枋寮 醫療 社團 法人 枋寮 醫院	AZ	選擇
2	枋寮 高中	AZ	選擇
3	迦美 診所	AZ	選擇

5. Select your appointment date and time.
 - a. The button [please select] (請選擇) will lead you to a schedule.
 - i. Click the button [select] (選擇) left to your preferred appointment date and time.

COVID-19 公費疫苗預約平台
https://1922.gov.tw/vab

COVID-19 公費疫苗預約平台
連線剩餘時間 09:41

屏東縣枋寮鄉新龍村義民路3號

請選擇

*選擇日期/時段

2021/07/23

08:00~09:00

請選擇

我已閱讀並同意 [隱私權公告](#)

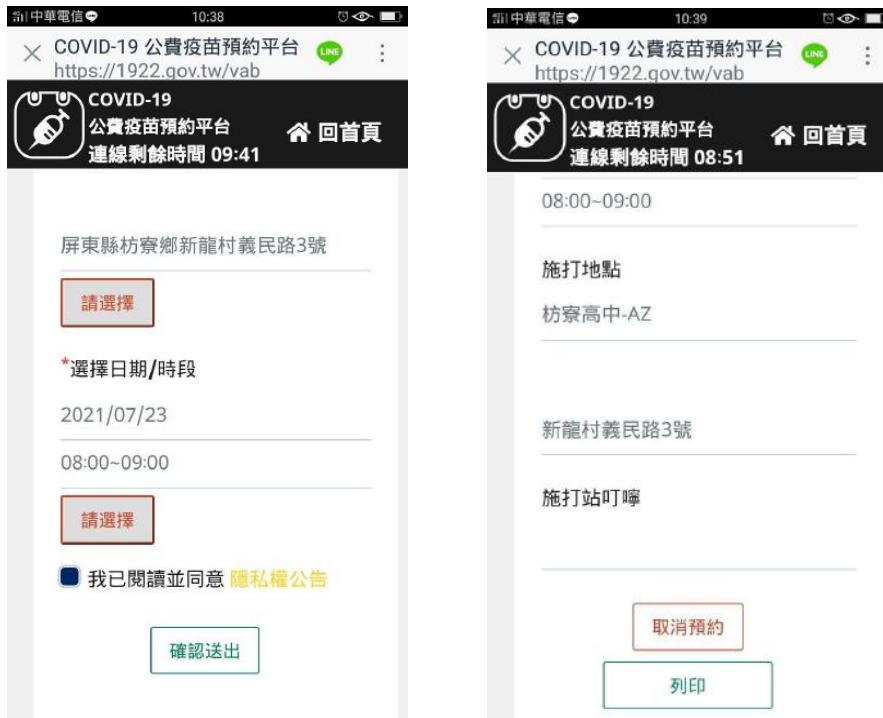
確認送出

操作	日期/時段
選擇	2021/07/23 08:00~09:00
選擇	2021/07/23 09:00~10:00
選擇	2021/07/23 10:00~11:00
選擇	2021/07/23 11:00~12:00
選擇	2021/07/23 13:00~14:00
選擇	2021/07/23 14:00~15:00

6. Check the blue box to approve the terms and conditions (隱私權公告).

(!) In the next 2 steps we recommend taking screenshots or writing down the data.

7. After confirming that the information about your appointment is correct, click the button [submit] (確認送出) at the very bottom.



8. After you have successfully made an appointment, a summary of your appointment will be shown. We recommend taking a screenshot.
- Cancel appointment (取消預約)
 - Print receipt (列印)

on a laptop or computer

- Browse to <https://1922.gov.tw/vab>
- In the brown box, click the button [Use this method] (用此方式預約) (1)



9. Type your ARC/APRC number (1) (身分證號) and NHI number (2) (健保卡卡號).
(!) If you have a new ARC/APRC number (BXXXXXXXXX), you should use the number on your NHI card which may still be in the old format (BCXXXXXXXX).
10. Copy the confirmation code (3) (圖形驗證碼) on the right
11. Click to continue (4) (執行身分認證).

page 2 身分驗證

身分證號 + 健保卡號

* 身分證號 1 請輸入身分證號/居留證號最長10位

* 健保卡卡號 ? 2 卡號1~4 卡號5~8 卡號9~12

* 圖形驗證碼 3 請輸入圖形驗證碼 

4 執行身分認證

Continue

(!) If you receive an error it most likely means that you are not registered yet or that CDC has not included you for the current booking round yet. Check [the section about registration verification above](#) or call the CDC service desk 1955 for assistance.

12. On the next page you will see your ID and name and you can check or change your phone number (1).

(!) The correct phone number is very important for your appointment and follow-up.

COVID-19 公費疫苗預約平台 連線剩餘時間 01:28

登錄預約

*皆為必填欄位，請確實填寫欄位，以免影響自己的權益。

身分證號: AB12345678

姓名: Chinese name

手機號碼: 1 0901234567
此手機號碼務必輸入正確，以利後續施打站聯繫及簡易查詢預約接種結果之用。

選擇接種區域: 2 臺中市 西區

選擇施打地點: 請選擇施打地點
施打地點地址: 請選擇 3

選擇日期/時段: 請選擇日期 時段: 請選擇 5

備註: 我已閱讀並同意 [隱私權公告](#)

確認送出

(!) In the next steps you will select a location for your vaccination. Check [our covid map for Taichung](#) to find health centers and clinics that are close to you. Click a pin on our map to see details such as Chinese name, English name, opening hours.

13. Now select the county/city and district you are in [選擇接種區域] (2) To find a vaccination location [選擇施打地點], click the button [please select] (請選擇) (3)

14. You will now see a list of healthcare centers, clinics, and hospitals that are within the selected district.

#	地點	疫苗種類	操作
1	劉義昇診所	AZ	額滿
2	賴永章小兒科診所	AZ	額滿
3	任慶診所	AZ	額滿
4	柏羽診所	AZ	額滿
5	阮春閔小兒科診所	AZ	選擇
6	李潤宇診所	AZ	選擇
7	雙安耳鼻喉科診所	AZ	選擇 4
8	葉小兒科	AZ	選擇
9	惠生小兒科診所	AZ	選擇
10	耀光小兒科診所	AZ	選擇
11	美蘭兒小兒科診所	AZ	選擇
12	康貝兒小兒科診所	AZ	選擇

15. Click the light-blue button [select] (選擇) (4) on the right of your preferred vaccination location and vaccine type. This takes you back to the main page.

COVID-19 公費疫苗預約平台 連線剩餘時間 01:28

登錄預約

*皆為必填欄位，請確實填寫欄位，以免影響自己的權益。

身分證號 AB12345678

姓名 Chinese name

手機號碼 1 0901234567
此手機號碼務必輸入正確，以利後續施打站聯繫及簡易查詢預約接種結果之用。

選擇接種區域 2 臺中市 西區

選擇施打地點
請選擇施打地點
施打地點地址 請選擇 3

選擇日期/時段
請選擇日期 時段 請選擇 5

備註
 我已閱讀並同意 隱私權公告

確認送出

16. Click [please select] (請選擇) (5) to check available dates and times for the chosen location.

1922.gov.tw/vab/mainVab.jsp

Personal CFIW CFIW sources

COVID-19 公費疫苗預約平台 連線剩餘時間 09:28

操作	日期/時段
6 選擇	2021/08/03 09:00~10:00
選擇	2021/08/03 10:00~11:00
選擇	2021/08/03 11:00~12:00
選擇	2021/08/05 09:00~10:00
選擇	2021/08/05 10:00~11:00
選擇	2021/08/05 11:00~12:00
選擇	2021/08/06 09:00~10:00

17. Click the button [select] (選擇) (6) for your preferred appointment date and time. This will take you back to the main page.

18. Please check that everything is complete and correct. Then check the blue box at the bottom to approve the terms and conditions (隱私權公告).

(!) In the next 2 steps we recommend taking screenshots or writing down the data.

COVID-19 公費疫苗預約平台 連線剩餘時間 01:28 :: 回首頁 登出

登錄預約

*皆為必填欄位，請確實填寫欄位，以免影響自己的權益。

身分證號	AB12345678	
姓名	Chinese name	
手機號碼	1 0901234567 <small>此手機號碼務必輸入正確，以利後續施打站聯繫及簡易查詢預約接種結果之用。</small>	
選擇接種區域	2 臺中市 西區	
選擇施打地點	請選擇施打地點	
	施打地點地址	3 請選擇
選擇日期/時段	請選擇日期	時段 5 請選擇
備註	<input type="checkbox"/> 我已閱讀並同意 隱私權公告	

19. After confirming that the information about your appointment is correct, click the button [submit] (確認送出) at the very bottom. You will see a confirmation page.

COVID-19 公費疫苗預約平台 連線剩餘時間 09:46 :: 回首頁 登出

預約接種結果

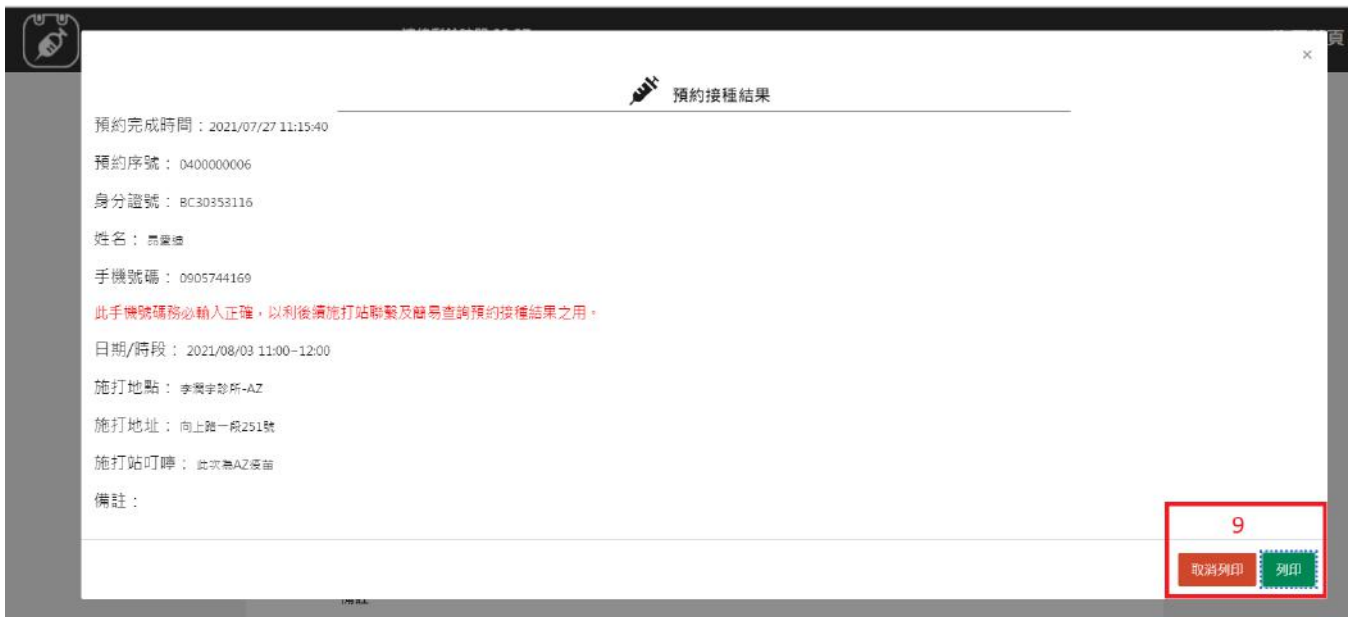
預約完成時間：2021/07/27 11:15:40

預約序號	000000000	
身分證號	AB12345678	
姓名	Your name	
手機號碼	0901234567 <small>此手機號碼務必輸入正確，以利後續施打站聯繫及簡易查詢預約接種結果之用。</small>	
日期/時段	2021/08/03	11:00~12:00
施打地點	手潤宇診所-AZ	
	Vaccination address	
施打站叮嚀	此次為AZ疫苗	
備註		

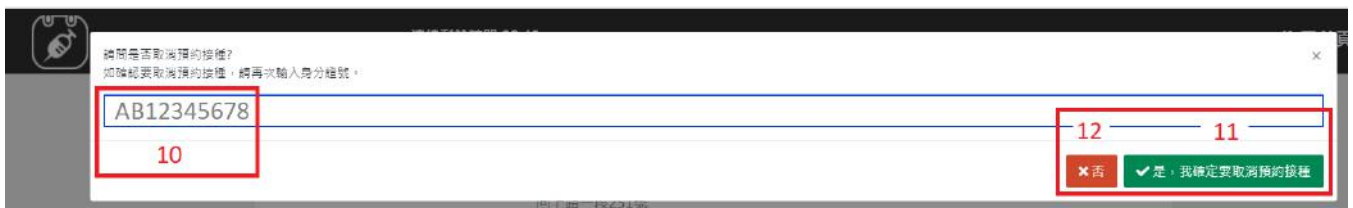
7 取消預約 8 列印

20. Click the green button (8) to print your booking.

(!) If you've made a mistake or change you mind, click the red button (7) to cancel 取消預約 your appointment and start over.



21. We recommend taking a picture or screenshot and saving it in the cloud and close this window with the red button (9). Or click the green button (列印) (9) to print to PDF or on paper. **Your booking is completed now and you can close the window.**
22. If you chose cancel (7) in the previous step, you will get a popup:



23. If you **really want to cancel**, enter your ID number (10) and click the green button (11) to delete everything and start over. If you **accidentally clicked cancel**, click the red button (12) to close this popup and go back to the main appointment page.

Step-by-step guide: Onsite

Required: National Health Insurance card + valid ID (ARC, APRC ..), have received text (SMS messages from 1922 to confirm registration + local phone number

You can also book your vaccination appointment at health centers, convenience stores, or pharmacies. We explain some of those methods here.

at a health center or pharmacy

Go to your local health center or pharmacy with your NHI card and ID and ask to book an appointment for COVID-19 vaccination.

(!) Check [our covid map for Taichung](#) to find health centers and clinics that are close to you. Click a pin on our map to see details such as Chinese name, English name, opening hours.

You can show your registration printout or on your phone to get assistance. Some health centers can book you at that same location.

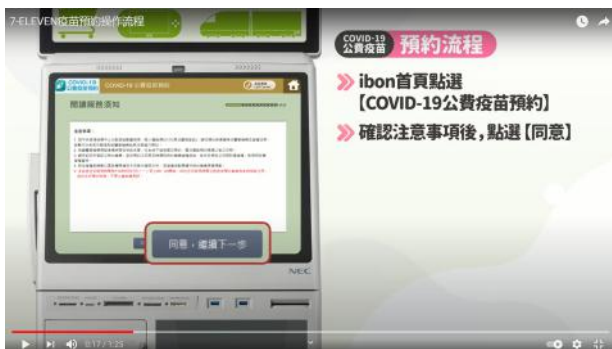
at 7-eleven with iBon

The complete video: <https://www.youtube.com/watch?v=H1BBU9YE87c> (Chinese)

1. Go to a 7-eleven store close to your home or work.
2. On the ibon homepage, click [COVID-19 publicly funded vaccine appointment] (COVID-19公費疫苗預約) at the top right.



3. Select [Agree, and next step] 同意,繼續下一步




4. Insert your health insurance card to check eligibility. **If there are any problems in this step, [verify your registration](#) or [register first](#)** then continue here.



5. Click [Next] 下一步 to continue



6. Enter your mobile phone number (09XXXXXXXX format) and [next] 下一步




The screenshot shows a kiosk screen with the title "COVID-19 公費疫苗預約" (COVID-19 Publicly Funded Vaccine Booking). The main heading is "輸入手機號碼" (Enter mobile phone number). Below it is a text input field containing "0912345678". A numeric keypad is visible at the bottom of the screen. A blue button labeled "下一步" (Next Step) is on the right side of the screen.

COVID-19 公費疫苗 預約流程

- » ibon首頁點選【COVID-19公費疫苗預約】
- » 確認注意事項後，點選【同意】
- » 插入健保卡，點選【下一步】
- » 輸入手機號碼，點選【下一步】

(!) In the next steps you will select a location for your vaccination. Check [our covid map for Taichung](#) to find health centers and clinics that are close to you. Click a pin on our map to see details such as Chinese name, English name, opening hours.

7. Choose your vaccination location from the list of health centers and clinics (Chinese)



The screenshot shows the same kiosk screen, but now the heading is "選擇施打地點" (Select vaccination location). Below the heading is a table with columns for "施打地點" (Vaccination location), "疫苗種類" (Vaccine type), and "地點" (Location). The table contains one entry: "Alan-AZ施打點" (Alan-AZ Vaccination Point), "AZ", and "臺中市內埔區三益路19-13號09樓" (No. 19-13, Sanyi Road, Neipu District, Taichung City, 9th Floor). A blue button labeled "選擇" (Select) is highlighted with a red box to the right of the table entry.

COVID-19 公費疫苗 預約流程

- » ibon首頁點選【COVID-19公費疫苗預約】
- » 確認注意事項後，點選【同意】
- » 插入健保卡，點選【下一步】
- » 輸入手機號碼，點選【下一步】
- » 選擇施打疫苗地點，點選【選擇】

8. Choose the date and time for your vaccination and click the grey button




COVID-19 公費疫苗 預約流程

- » ibon首頁點選【COVID-19公費疫苗預約】
- » 確認注意事項後，點選【同意】
- » 插入健保卡，點選【下一步】
- » 輸入手機號碼，點選【下一步】
- » 選擇施打疫苗地點，點選【選擇】
- » 點選施打疫苗的日期、時段

日期	時段	選擇
2021/07/06(星期一)	09:00-10:00	選擇
2021/07/06(星期一)	10:00-11:00	選擇
2021/07/06(星期一)	11:00-12:00	選擇
2021/07/06(星期一)	14:00-15:00	選擇
2021/07/06(星期一)	15:00-16:00	選擇
2021/07/06(星期一)	16:00-17:00	選擇

9. After the data is checked and confirmed, your appointment summary will be shown. Check everything and we recommend taking a photo of this screen. Click confirm to continue (確認)



COVID-19 公費疫苗 預約流程

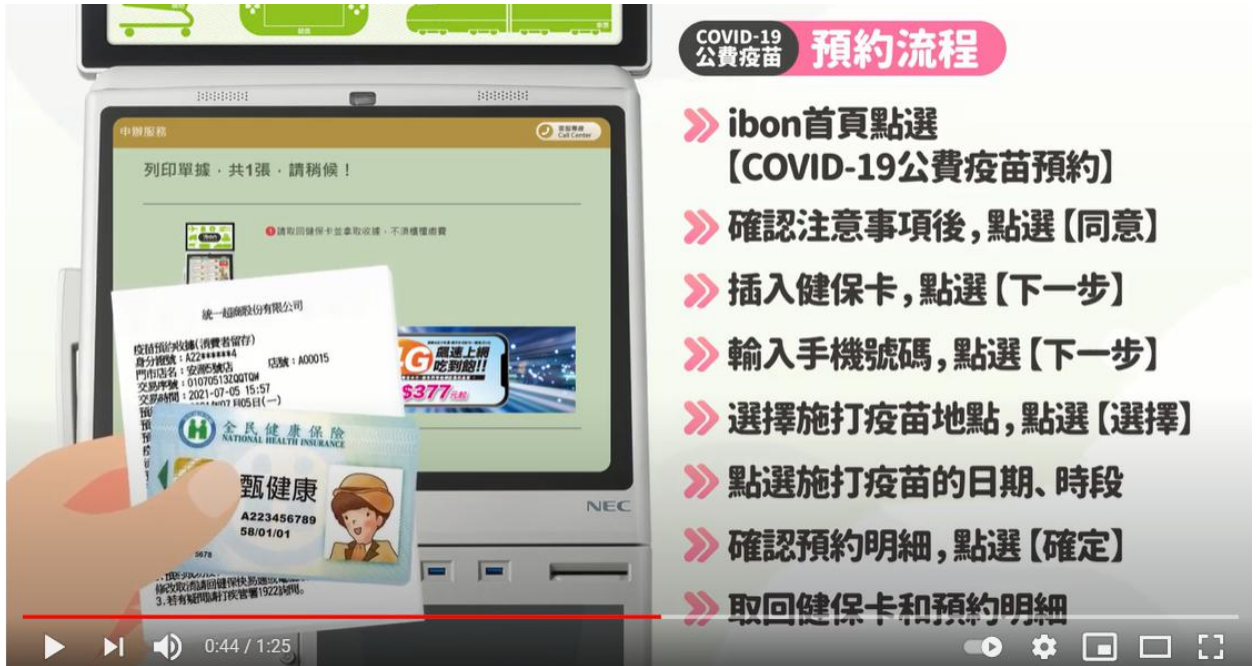
- » ibon首頁點選【COVID-19公費疫苗預約】
- » 確認注意事項後，點選【同意】
- » 插入健保卡，點選【下一步】
- » 輸入手機號碼，點選【下一步】
- » 選擇施打疫苗地點，點選【選擇】
- » 點選施打疫苗的日期、時段
- » 確認預約明細，點選【確定】

確認明細

已預約完成者不可以取消、修改 (任何修改或取消請與健保局或電話諮詢)

身分證號	A22*****4
預約施打日期	2021/07/06(星期一)
預約施打時段	16:00-19:00
預約疫苗種類	AZ
施打院所名稱 施打院所地址	Allen-AZ施打站 臺北市內湖區三壽路10-13號5樓

- Retrieve your NHI card and the receipt. Keep the receipt! We recommend taking a photo of your receipt and uploading it to the cloud.



COVID-19 公費疫苗 預約流程

- » ibon首頁點選【COVID-19公費疫苗預約】
- » 確認注意事項後，點選【同意】
- » 插入健保卡，點選【下一步】
- » 輸入手機號碼，點選【下一步】
- » 選擇施打疫苗地點，點選【選擇】
- » 點選施打疫苗的日期、時段
- » 確認預約明細，點選【確定】
- » 取回健保卡和預約明細

at Family Mart with FamiPort

- Go to a FamilyMart that is close to your home
- On the FamiPort homepage, click [COVID-19 publicly funded vaccine appointment] (COVID-19公費疫苗預約) at the top right.



- Read Carefully for the terms and conditions (請詳細閱讀以下條款) and click the blue agree button on the bottom (同意). The terms and conditions are the precautions on registering for the vaccine (疫苗預約注意事項): 1) Please make sure to be at the registered location on the registered time to get the vaccination (請依指定時間地點到場施打疫苗), 2) Please don't cancel or change (Please go to [National Health Insurance Action](#) or the computer version of the website for any changes and cancellations) (不可

以取消, 修改 (任何修改請回保健快譯通或電腦版網頁系統)), 3) Please call 1922 if you have any questions (若有疑問請打諮詢專線請洽:1922).



4. Insert your health insurance card to check eligibility and press confirm (確認)



5. Enter the phone number for reservation and press confirm (確認)
a. Backspace (倒退)
b. Clear (清除)

The screenshot shows the FamiPort mobile application interface. At the top left is the FamiPort logo with a smiley face icon. Below it are two tabs: '資料輸入' (Data Input) and '資料確認' (Data Confirmation). At the top right is a '回會員' (Return to Member) button. The main content area has the title '請輸入預約手機號碼' (Please enter reservation mobile number) above a text input field. Below the input field is a numeric keypad with buttons for digits 1-9, 0, a backspace button (← 倒退), a clear button (清除), and a confirm button (確認). At the bottom left, the date '2021/07/07' and time '16:13' are displayed. At the bottom right is an '↑ 上一頁' (Previous Page) button.

(!) In the next steps you will select a location for your vaccination. Check [our covid map for Taichung](#) to find health centers and clinics that are close to you. Click a pin on our map to see details such as Chinese name, English name, opening hours.

6. Select your vaccination location (preferably close to your home) and press confirm (確認).
 - a. Backspace (倒退)
 - b. Clear (清除)
 - c. Vaccination location (施打地點)
 - d. Type of vaccine (疫苗種類)
 - e. Address of the selected vaccination location (施打地址)
 - f. Select (點選)
 - g. Search again (重新查詢)

FamiPort 會員

資料輸入 疫苗預約

請選擇施打地點

您目前所選區域【臺北市】-【中山區】
若有相關疫苗預約問題可洽1922

施打地點	疫苗種類	施打地址	選取
1 臺北市中山區健康服務中心	AZ	臺北市中山區松江路367號	點選

重新查詢

2021/07/07 16:13 上一頁

7. Select appointment date and time and press confirm (確認).
 - a. Re-select vaccination location (重新選擇院所)

FamiPort 會員

資料輸入 疫苗預約

請選擇施打日期時段

您目前選擇施打地點【臺北市中山區臺北市中山區健康服務中心】
預約成功後無法更換預約資料，若有問題請洽1922詢問

勾選	日期	時段
<input type="checkbox"/>	2021/07/17(星期六)	09:00-10:00
<input type="checkbox"/>	2021/07/17(星期六)	10:00-11:00
<input type="checkbox"/>	2021/07/17(星期六)	11:00-12:00
<input type="checkbox"/>	2021/07/17(星期六)	13:00-14:00
<input type="checkbox"/>	2021/07/17(星期六)	14:00-15:00
<input type="checkbox"/>	2021/07/17(星期六)	15:00-16:00

重新選擇院所 確認

2021/07/07 16:14 上一頁

8. Confirm that the information about your appointment is correct.
 - a. You have successfully registered for your appointment (預約成功)
 - i. Health insurance card number (身分證號)
 - ii. Appointment serial number (預約序號)
 - iii. Identification number (識別碼)
 - iv. Date and time of appointment (預約時間)
 - v. Type of vaccine (疫苗種類)
 - vi. Vaccination location (施打地點)
 - vii. Address of the selected vaccination location (施打地址)
 - b. Print appointment receipt (列印預約單)



9. Print appointment receipt and voucher

- a. Please complete your payment at the cashier's counter before the payment deadline (請於繳費期間內, 至櫃檯完成結帳)



at Hi-Life with Life ET

1. Click "COVID-19 Public Vaccine Appointment" on the homepage, enter the vaccine appointment flowchart, read the precautions for appointment, and click Agree.
2. Insert the health insurance card at the bottom of the machine for authentication, and click the "health insurance card has been inserted and agree" button.
3. After inputting the mobile phone number, click the confirm input button.

(!) In the next steps you will select a location for your vaccination. Check [our covid map for Taichung](#) to find health centers and clinics that are close to you. Click a pin on our map to see details such as Chinese name, English name, opening hours.

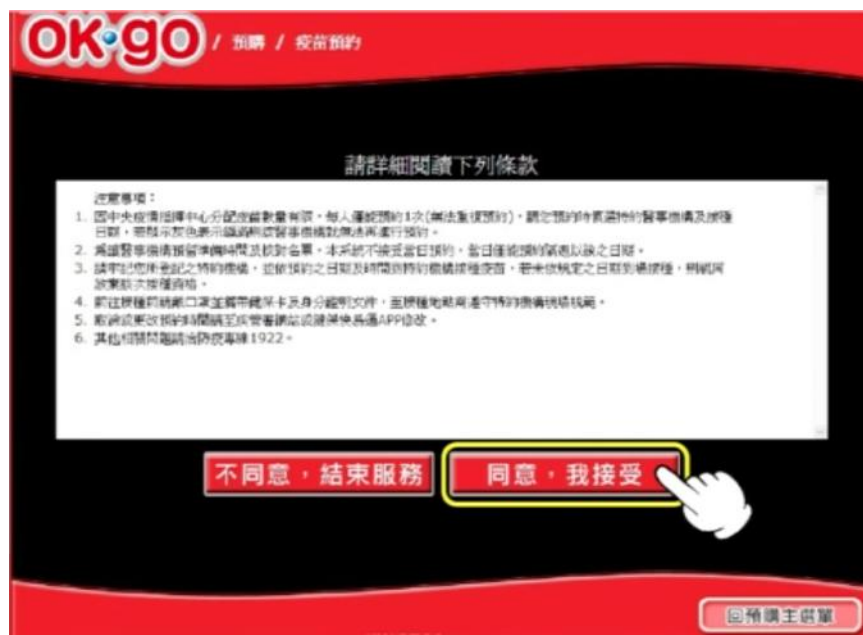
4. Select the appointment location and appointment time period, and insert the health insurance card again for authentication confirmation.
5. Print the vaccination reservation receipt.

at OK Mart (OK-go)

1. Go to an OK Mart that is close to your home
2. On the OK-go homepage, click [COVID-19 publicly funded vaccine appointment] (COVID-19公費疫苗預約) at the bottom right.



3. Click confirm, I accept (同意, 我接受) on the bottom left corner.



4. Insert the insurance card, and press confirm and send (確定送出) at the bottom



5. Enter your phone number (手機號碼), and press confirm (確認)
- a. Non-capitalized (小寫)
 - b. Symbol (符號)
 - c. Chinese (中文)
 - d. Confirm (確認)



(!) In the next steps you will select a location for your vaccination. Check [our covid map for Taichung](#) to find health centers and clinics that are close to you. Click a pin on our map to see details such as Chinese name, English name, opening hours.

6. Select the location of getting the vaccination (疫苗施打點), and press confirm information (資料確認).

The screenshot shows the 'OK-go' website interface for vaccination appointments. The title is '請選擇疫苗施打站' (Please select vaccination station) and the current location is '您目前所在地【臺北市】-【信義區】' (Your current location: Taipei City - Xinyi District). A table lists two vaccination stations:

勾選	施打站名稱	疫苗種類	施打院所地址
<input checked="" type="checkbox"/>	臺北市信義區健康服務中心	AZ	臺北市信義區信義路五段15號
<input type="checkbox"/>	臺北市政府衛生局	AZ	臺北市信義區市府路一號

Below the table are two buttons: '取消申請' (Cancel application) and '資料確認' (Confirm information), with a hand cursor pointing to the latter. A '回購票主頁面' (Return to main page) button is also visible.

7. Select appointment date and time and press confirm (資料確認).
 - a. Select (勾選)
 - b. Cancel (取消申請)

The screenshot shows the 'OK-go' website interface for selecting an appointment date and time. The title is '請選擇施打日期、時段' (Please select vaccination date and time) and the selected station is '您選擇的施打站【臺北市信義區健康服務中心】-【臺北市信義區信義路五段15號】' (Your selected station: Taipei City Xinyi District Health Service Center - Taipei City Xinyi District Xinyi Road 5th Section 15th No.). A table lists five appointment slots for 2021/07/05 (Monday):

勾選	施打日期	施打時段
<input type="checkbox"/>	2021/07/05(星期一)	09:00-10:00
<input type="checkbox"/>	2021/07/05(星期一)	10:00-11:00
<input type="checkbox"/>	2021/07/05(星期一)	11:00-12:00
<input checked="" type="checkbox"/>	2021/07/05(星期一)	13:00-14:00
<input type="checkbox"/>	2021/07/05(星期一)	14:00-15:00

Below the table are two buttons: '取消申請' (Cancel application) and '資料確認' (Confirm information), with a hand cursor pointing to the latter. A '回購票主頁面' (Return to main page) button is also visible.

8. After confirming that the information about your appointment is correct, press confirm (資料確認).
- a. Cancel (取消申請)
 - b. Information incorrect, please re-enter (有誤, 請重新輸入)

OK-go / 預約 / 疫苗預約

請確認預約資料

身分證號	A*****077
手機號碼	0912345678
預約施打時段	2021/07/05(星期一) 13:00-14:00
施打疫苗種類	AZ
施打站名稱	臺北市信義區健康服務中心
施打站地址	臺北市信義區信義路五段15號

有誤 請重新輸入 取消申請 資料確認

回預約主選單

9. Print your receipt (我要列印).

OK-go / 預約 / 疫苗預約

請確認預約資料

身分證號	A20*****7
預約序號	0000000001
預約施打日期	2021年07月05日(一)
預約施打時段	13:00-14:00
施打疫苗種類	AZ
施打站名稱	臺北市信義區健康服務中心
施打站地址	臺北市信義區信義路五段15號

重新查詢 我要列印

回預約主選單

10. Take the receipt to complete booking your appointment.



Error messages & solutions

The 1922 platform changes regularly. Please take a screenshot and contact us at info@covid-taichung.com if you receive an error message that is not yet listed here?

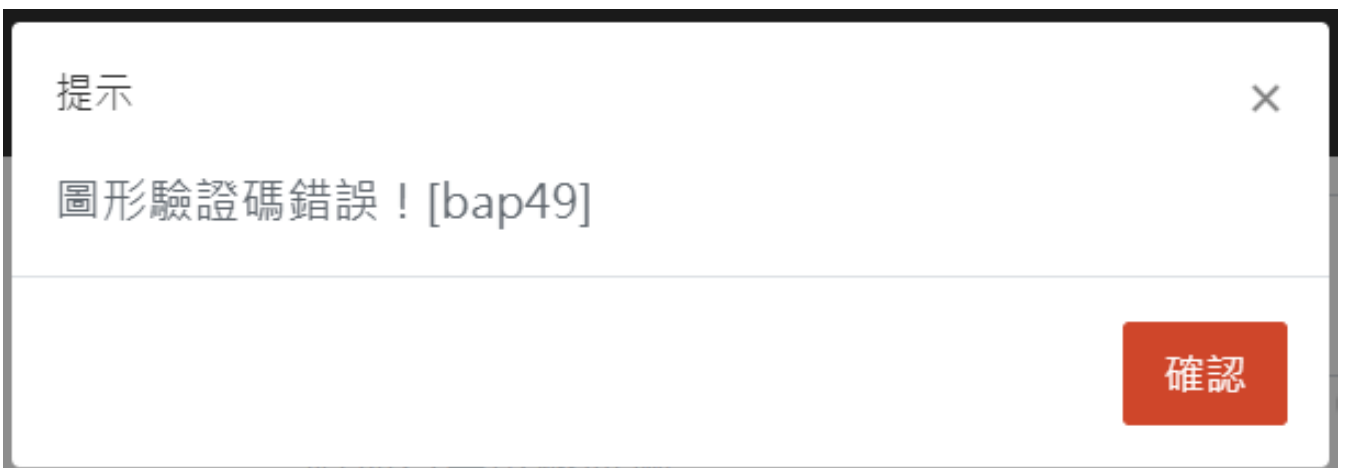
[bap44] popup



Reason: The system is currently closed (non-service mode).

Solution: Try again later. We monitor the webpages for changes and inform you at the top of [our FAQ page](#) when new rounds for registration or booking open.

[bap49] popup



Reason: You typed the wrong verification code

Solution: The verification code is a combination of colored letters and numbers inside a box to the right. Check that you typed every character exactly the same and try again.

[0005] + [bap49] popup



Reason: You are trying to register but you have already booked a reservation. If you continue, your [registration of vaccination willingness] will be suspended. A new registration round will open on YYYY/MM/DD HH:MM:SS

Solution:

1. Click the red button cancel (CHINESE) to cancel your request and go back to safety.
2. Click the green button to go to the booking portion of the website.

[0007] + [bap49] popup



Reason: No record of your vaccination appointment found. Please check all the fields.

Solution:

1. Check all fields, correct as needed and type the new confirmation code. Then try again.
2. If you've previously completed our section on [how to book an appointment](#) successfully, call 1922 for further assistance.

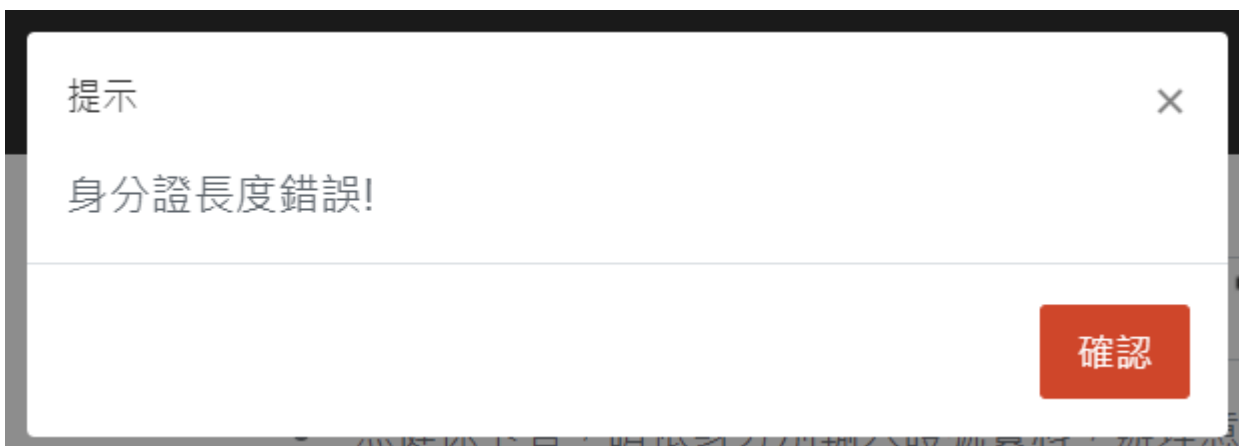
[9999] + [bap49] popup



Reason: Your ID number or NHI number is incorrect.

Solution: If you have a new ARC/APRC number (A123456789), use the number on your NHI card which may still be in the old format (AB12345678). Check all the numbers and try again.

Messages without error code



Length of ID card is wrong. Make sure you use the correct ID and enter all the letters and numbers.